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Before Applying DC Power Supply

Verify that the DC power supply is in good condition and safe to use. It is imperative to use ONE DC power supply as a source power for this product and the input voltage is no more than 36 V, or it can impair this product. Make all connections to the unit before applying power.

Do Not Discard the Instrument Cover

Only authorized personnel from Nicslab should remove the instrument cover.

Do Not Alter the Instrument

Do not put any unauthorized parts or modify the instrument without Nicslab approval and warranty.

Caution

This symbol indicates the hazard of any operating procedure, practice, or the like that, if not correctly performed or adhered to, could result in damage to the product or loss of important data.

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Series XPOW-40AX-CV-U

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1. Introduction

Nicslab XPOW-40AX-CV-U is a versatile multichannel source measurement system. The XPOW-40AX-CV-U supports multiple voltage/current sourcing and voltage/current measurement. The system is suitable for sourcing and measuring low-power applications from simple electronic circuits to complex photonic integrated circuits.

The XPOW-40AX-CV-U provides independent 40 channels controlled by Graphical User Interface (GUI) and Standard Commands for Programmable Instruments (SCPI) through Universal Serial Bus (USB) port. The system has one mode: Constant Voltage (CV) ranging from unipolar 0 - 5 Volt, 0 - 10 Volt, 0 - 20 Volt, and 0 - 34 Volt (please check your feature selection).

The features for XPOW-40AX-CV-U in detail are:

- 16-bit voltage control.
- Enable voltage range configuration through software (technology that enables the
 user to select the output range with software without losing control of the highresolution feature).
- Flexible output configuration with 16-bit resolution unipolar 0 5 V, 0 10 V, 0 –
 20 V, and 0 34 V (Premium Upgrade).
- Intuitive GUI.
- Measurement time for single channel: 393 ms.
- Multi-connectors according to your application (Optional).
- The maximum power output per channel is 10 watts.
- Real-time voltage and current reading.
- Save function to create a database.
- Upload function to generate the registrable voltage and current pattern.
- Sequence function for continuous voltage and current.
- Short circuits protection.
- SCPI command support (Python, Matlab, C#, and LabVIEW).
- SCPI Library (Premium Upgrade).
- Windows, Mac, and Linux support.
- USB port with USB line termination, filtering, and electrostatic discharge (ESD) protection.
- Bi-directional electromagnetic interference (EMI) filtering prevents noise from entering/leaving the system.
- Compliance with IEC61000-4-2 ESD Protection for USB Port.

The XPOW-40AX-CV-U needs to be connected with direct current (DC) power first then you can plug it into the Device-Under-Test (DUT) or multi-connector. The voltage/current can be controlled through GUI or SCPI command via USB port.

The system diagram is as follows:

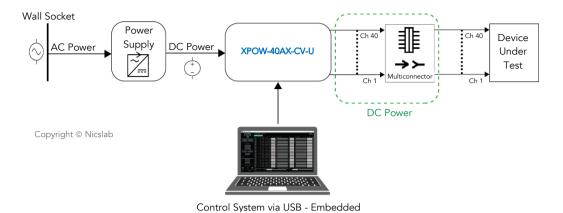


Figure 1. XPOW-40AX-CV-U System Diagram

The package should include the following items:

Table 1. Checklist Items

No	Item	Oty (pc)	Checklist
1	XPOW-40AX-CV-U Box	1	
2	DC power line cord (Red, Black)	2	
3	USB 3.0 cable type B	1	
4	Multi-connector 1 (Optional)	1	
5	Ribbon rainbow cable	2	
6	USB flash disk	1	
7	Inside USB flash disk: a. GUI b. Specification & Manual c. Test Report d. Serial key (Upgrade) e. XPOW key f. Software Library (Premium) g. Comma-separated values (CSV) template (upload, demo sequence)	1	

2. Hardware

Specification Conditions

The operating and measurement conditions are under the following conditions:

Table 2. Specification Conditions

Items	Conditions
Room Temperature	0 ~ 40 °C
Humidity	5 ~ 80 % (No Condensing)
Power Supply Input	DC Supply Max 36 V with effective voltage output range 34 V (potential at red & black DC in). Power supply setting: - Minimum Voltage 10 V. - Minimum Current 1A. Required headroom 1.4 – 2 V.
Waterproof/Dustproof	To be operated under room condition
Calibration period	2 years

Note: To minimize the possibility of overheating the device, it is recommended that the supply voltage value should be the maximum output to be generated + 3 volts. For example, if you have a DUT that needs to be driven by 100mA current with a voltage of 10V, then the recommended power supply setting is 10 + 3 Volts which is 13 Volts.

Hardware Requirement

The requirements for the PC/Laptop to be used for this product installation are:

• Resolution Minimum 1024 x 768 pixel

• Hard disk Minimum 500 MB of available free space (32-bit and 64-bit operating system)

• USB Port USB 2.0

RAM Minimum 2 GB

CPU 2.4 GHz or faster

Box Descriptions

The box size is 232 (W) \times 333 (L) \times 102(H) mm, as the pictures below:

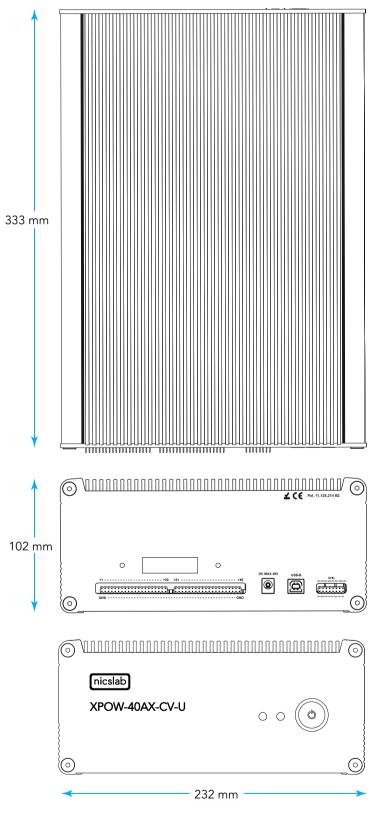


Figure 2. Product Dimension

The details of the front and back panels of the box are described below:

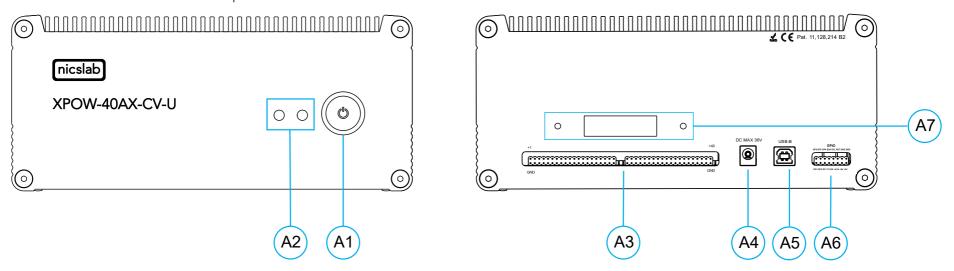


Figure 3. Front and Back Panel

Note:

A1	Power Switch	Turns the instrument on or off.
A2	Indicator Light	Green = Power Indicator.
		Blue = Serial Transfer Data Active.
A3	Pin Output (40 channels)	To connect to Device Under Test (DUT) using cable or multi-connector.
A4	Input DC Max 36 V	Caution
		Please follow the safety notice on your DC power supply. USE ONLY ONE DC POWER SUPPLY and the input is no more than 36 V. The XPOW will not power up if the current from the power supply is too low (minimum 10 V and 1 A).
		Black cable inserts to negative terminal (0 V)
		Red cable inserts to positive terminal (36 V)
A5	USB B	USB type B minimum version 2.0.
A6	GPIO	You may use it for external control and monitoring directly to the microprocessor.
A7	Airflow	For air circulation inside the box.

XPOW-40AX-CV-U Specifications

The performance specifications of the Digital Analog Converter (DAC) <u>voltage</u> are listed in Table 3 below:

Table 3. DAC Voltage Performance Specification

No	Parameter	Min	Тур	Max	Unit	Test conditions/comments
1	Resolution	16			Bits	
2	Integral nonlinearity (INL)	-1	± 0.5	1	LSB	All ranges, except 0 to 40
3	Differential Nonlinearity (DNL)	-1	± 0.5	1	LSB	Specified 16-bit monotonic
4	Total unadjusted error	-0.1	± 0.01	0.1	%FSR	All ranges
5	Unipolar offset error	-0.03	± 0.015	0.03	%FSR	All unipolar ranges
6	Unipolar zero-code error	0	0.04	0.1	%FSR	All unipolar ranges
7	Full-scale error	-0.2	± 0.075	± 0.2	%FSR	All ranges
8	Gain error	-0.1	± 0.02	0.1	%FSR	All ranges
9	Unipolar offset error drift		±2		ppm of FSR/°C	All unipolar ranges
10	Gain error drift		±2		ppm of FSR/°C	All ranges
11	Output voltage drift over time		5		Ppm of FSR	$T_A = 40$ °C, Full-scale code, 1900 hours
DYN	AMIC PERFORMANCE					
12	Output Voltage Settling Time		12		μs	1% to 3% and 3% to 1% scale setting time to \pm 1 LSB, \pm 10 V range, $R_L = 5$ k Ω , $C_L = 200$ pF
13	Slew Rate		4		V/µs	All ranges except 0 to 5 V
14	Power-on glitch magnitude		0.3		V	Power-down to active DAC output, Midscale code, $R_L = 5 \text{ k}\Omega$, $C_L = 200 \text{ pF}$
15	Output noise		15		µV р-р	0.1 Hz to 10 Hz, Midscale code, 0 to 5 V range
16	Output noise density		78		nV/\Hz	1 kHz, Midscale code, 0 to 5 V range
17	AC PSRR		1		LSB/V	Midscale code, frequency = 60 Hz, amplitude 200 mVpp superimposed on V_{DD} , V_{CC} , or V_{SS}
18	DC PSRR		1		LSB/V	Midscale code, $V_{DD} = 5 \text{ V}$, $V_{CC} = 20 \text{ V}$ ± 5 %, $V_{SS} = 20 \text{ V}$
19	Code change glitch impulse		4		nV-s	1 LSB change around the major carrier, 0 to 5 V range
20	Channel to Channel AC crosstalk		4		nV-s	0 to 5 V range. Measured channel at midscale. Full-scale swing on all other channels.
21	Channel to Channel DC crosstalk		0.25		LSB	0 to 5 V range. Measured channel at midscale. All other channels at full-scale.
22	Digital feedthrough		1		nV-s	0 to 5 V range, Midscale code, F_{SCLK} = 1 MHz

Hardware Installation

This section describes how to install XPOW-40AX-CV-U and how to connect your Device Under Test (DUT) to the output terminals.

The steps are as follows:

- 1. Precondition step: connect to the DC power supply (max 36 V). Make certain that the DC power supply is always 'ON'.
- 2. Connect a USB cable to your workstation (PC/Laptop) via a USB port.
- 3. Connect XPOW output to the multi-connector (optional, see the M1 manual) and your Device Under Test (DUT).
- 4. Install the software/GUI (see the Software Installation section) from the flash disk, Dropbox link, or <u>Nicslab website</u>.
- 5. After you install the software/GUI, then the XPOW is ready to use by switching the ON/OFF button at the front panel.

3. Software and Graphical User Interface (GUI)

Software Requirement

The GUI software is suitable for the following operating systems:

- Windows® 7 (32-bit, 64-bit).
- Windows® 10 (32-bit, 64-bit).
- Windows[®] 11 (64-bit).
- macOS 11 Big Sur.
- Linux Ubuntu

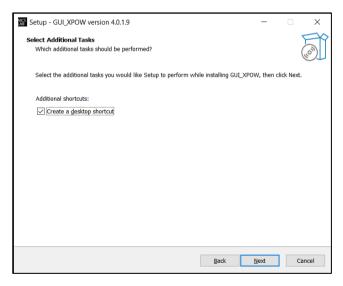
Software Installation

The first step is to copy the GUI file into your hard disk. For Mac, both the GUI and Arduino must be copied inside the 'Application' folder.

Double-click the icon below to install the GUI.



At the end step of the installation, check a 'Create a desktop shortcut'.



Double-click the executable GUI icon (as below) on your desktop to launch the GUI.



How to Detect Which COM Is Used (Windows only)

1. Click Start 💶 . Find 'Device Manager', and then click Device Manager.



2. Find Ports (COM & LPT).



3. When XPOW is connected to the computer, there are 3 (three) Arduino Leonardo ports detected with COM number as shown below.



Graphical User Interface (GUI)

Start the XPOW by pressing the ON button, then you can control it by GUI, the display details are on the next page.

Note: You can also launch the GUI through programming languages such as Python, C#, LabVIEW, and Java.

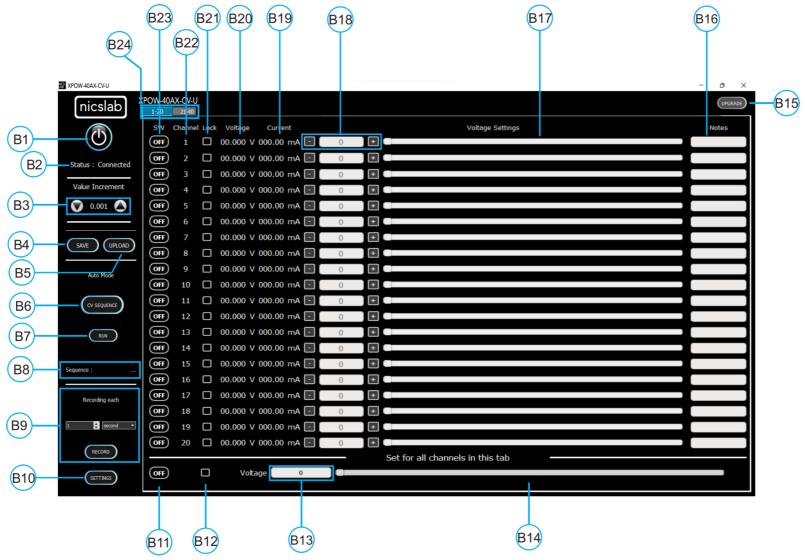


Figure 4. GUI

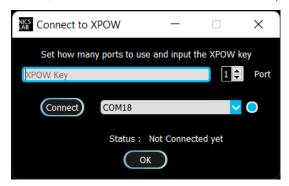
Note:

Callout	Description							
B1	ON/OFF Switch							
B2	Status of connection							
В3	Increment Settings							
B4	Save File Button - Premium Feature							
B5	Upload File Button - Premium Feature							
B6	Auto Feature Sequence: Upload Table Button CV Mode - Premium Feature							
B7	Auto Feature: Run Button CV Mode - Premium Feature							
B8	Name of the Sequence - Premium Feature							
В9	Record Data Button - Premium Feature							
B10	 Setting for: Set Limit voltage and current values - Premium Feature V Range (16-bit precision for every range of voltages: 5, 10, 20, 34 Premium Feature Set the Reading speed of Voltage and Current (Fast, Medium, Slow) - Premium Feature 							
B11	3. ON/OFF Button for the current Tab							
B12	Enable/Disable (Lock) Channel Controller for all channels in the current tab							
B13	Text area to set the voltage for all channels in the current tab							
B14	Slider to set the voltage for all channels in the current tab							
B15	Upgrade Button							
B16	Notes - Premium Feature							
B17	Voltage Settings Slider							
B18	Voltage Value Based on Increment Setting							
B19	Current Value							
B20	Voltage Value							
B21	Enable/Disable (Lock) Channel Controller							
B22	Number of channels							
B23	ON/OFF Button per Channel							
B24	Tab Channel							

Initializing the GUI

This section shows how to initialize the GUI:

- 1. Launch the GUI by double-clicking the executable GUI icon.
- 2. When you launch the GUI for the first time, input the 'XPOW Key' and choose the correct 'COM' port.



3. Press the switch button (B1) on GUI to connect it with the XPOW.



4. Turn ON (B29) on each channel to the input voltage and current values.



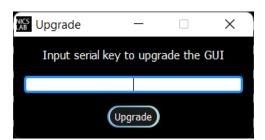
Premium Upgrade

This section shows how to upgrade the GUI to enable advanced features.

1. Press the upgrade button (B23) at the top right corner of the window



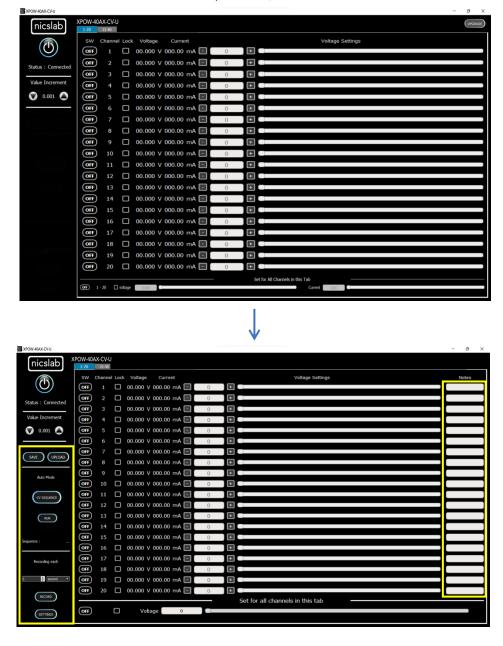
2. After the upgrade window opened, input the Premium Upgrade Key.



3. If your Premium Upgrade Key is valid, you will get a message that indicates a successful upgrade.



4. You can use several features that were previously locked



The next few sections are the advanced features that are enabled after upgrading the GUI

Constant Voltage (CV) Mode

This section shows how to do CV mode according to your aim:

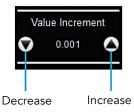
To do CV mode, you need to adjust the voltage value on (B18) or slider (B17). As an example, channel 1 was given a 120 Ω load.

Important note: When you input manually the values, always press 'Enter'.



Value Increment Setting

In this setting, the value of the voltage and current can be incrementally changed from 0.001 to 1. Click the arrow to increase and decrease the value increment (B3).



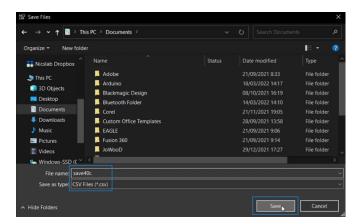
Save and Upload

The CSV file (.csv) resulting from the Save function can be uploaded again through the Upload button (B5). You may also create your own CSV file of voltage and current to be uploaded later.

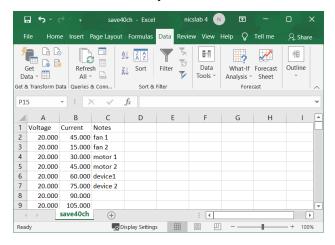
1. To save the configuration, click the 'Save' button (B4).



2. Select a directory and write the file name.



- 3. The file will be saved as a .csv file.
- 4. Check the (.csv) file that you have saved.

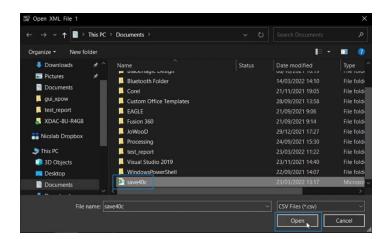


The voltage, current, and notes are recorded. If the file doesn't appear to have saved data from all channel, consider trying to open the file with another program, like Notepad, for further inspection.

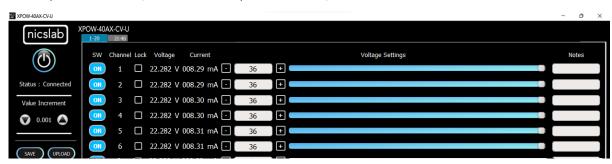
5. To upload the configuration, click the 'Upload' button (B5).



6. Choose and open the intended file



7. It will upload the configuration like the previous configuration.



Sequence Automation

Sequence is the setting that automates the determined values of current (mA) or voltage (V) given the certain Delay Time (in milliseconds).

1. The template of the sequence is given, then you need to input your intended values of CV Sequence (from 0 to 34 V), and Delay Time (in milliseconds). Set the delay time to more than 2 seconds to have more accurate values. To have a faster response (switching time) you can set it via the SCPI command (see Operating XPOW through the SCPI command).

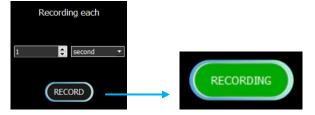
Δ	Α	В	С	D	Е	F	G	Н	I	J	(A
1		Seq 1	Seq 2	Seq 3	Seq 4	Seq 5	Seq 6	Seq 7	Seq 8	Note	
2	Delay Time	6000	5478	4912	3409	4213	5902	6012			
3	Channel 1	5	50	0	100	150	150	0	300	Fan1	
4	Channel 2	10	50	0	100	160	150	0	300	Fan2	
5	Channel 3	15	50	0	100	170	150	0	300	Motor1	
6	Channel 4	20	50	0	100	180	150	0	300	Motor2	(
7	Channel 5	25	50	0	100	190	150	0	300	Sensor1	
8	Channel 6	30	50	0	100	200	150	0	300	Sensor2	
9	Channel 7	35	50	0	100	210	150	0	300	Sensor3	
10	Channel 8	40	50	0	100	220	150	0	300	Not Used	

Note:

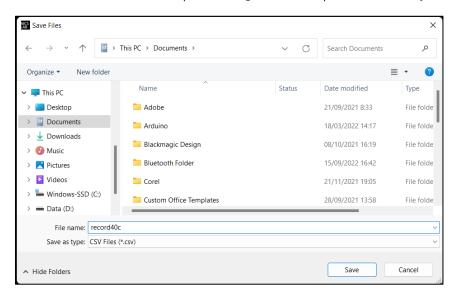
- A. Template given for CV sequences.
- B. Input your intended values according to the modes (CV: 0 34 V).
- 2. Choose the CV Sequence (B6). When you click, for example, if you want to use a CV sequence, you need to open the corresponding CSV sequence file.
- 3. After uploading, choose sequence mode by clicking 'Run' (B7). It will run CV Sequence depends on the .csv file that you uploaded before.

Record

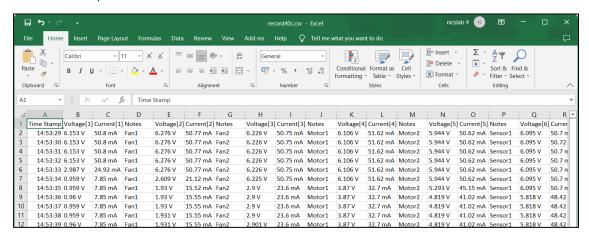
'Record' (B9) keeps data on voltage and current values. You can choose how often the data is stored in a unit of time. The default value is the data will be stored each one second. The record starts by the time you click the Record button and finish when you click again the same button.



Click the same button to stop recording. After that, put the file in any directory



This is the output of the recorded file



Series XPOW-40AX-CCvCV-U

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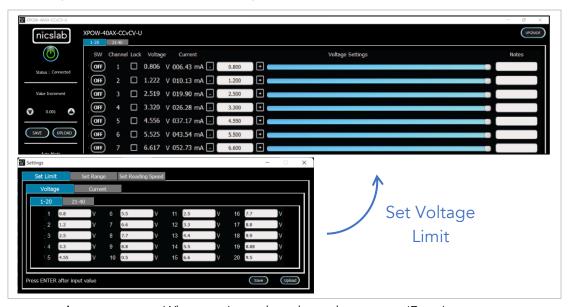
Settings

Click the 'Settings' button (B10).



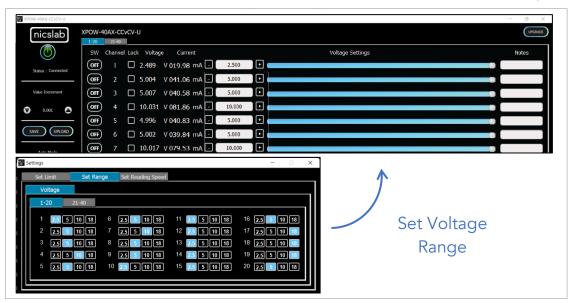
The 'Settings' feature consists of:

• Set voltage limit to limit the control voltage (B17, B18, and B20).



Important note: When you input the values, always press 'Enter'.

• Set range for voltage values where you can choose the voltage range to limit the voltage values (B22, B23, and B25), the range of voltages are 5 V, 10 V, 20 V, and 34 V. Each range has 16-bit precision.



Important note: When you input the values, always press 'Enter'.

• Set reading speed for current and voltage. There are three options which is Fast, Medium, and Slow. Faster options can make conversion time smaller but the results noisier.



4. Operating XPOW through the SCPI command

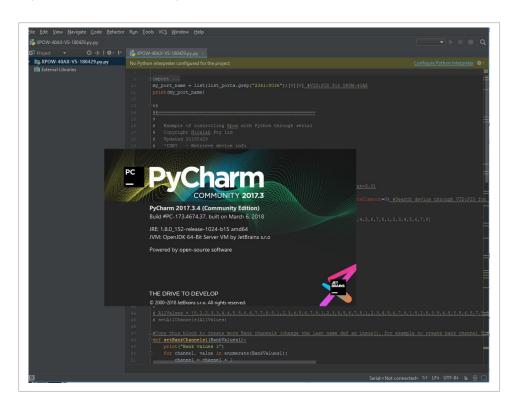
This section set guidelines to help you develop a program for any language that suits you best. The example language program is written in Python.

Python Installation (Example)

Please follow the steps below for dynamic programming using SCPI commands through Python via serial.

The following Python versions and packages need to be installed:

- 1. Python 2.7 or Python 3.X (download and install the latest version from www.python.org). *Tested with Python 3.7.
- 2. PyCharm 2017.3.4 or the latest version (download and install the latest version from https://www.jetbrains.com/pycharm/)

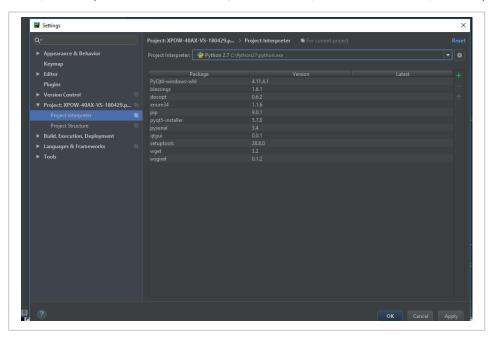


Run Python Code (Example)

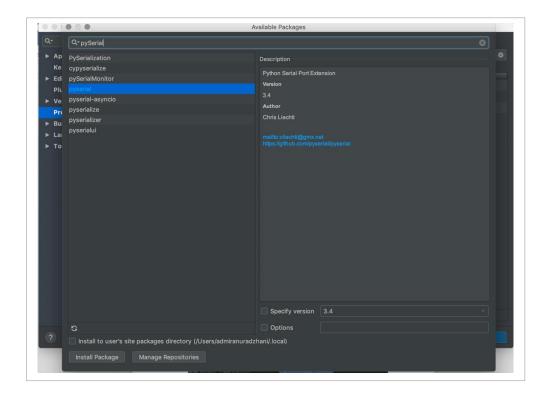
To run the Python code please follow the steps below:

1. Open PyCharm software and open file example (e.g XPOW-40AX-CV-U.py)

2. Configure the Python interpreter (see figure below) by clicking Configure Python Interpreter link on the top right-hand corner of the code, or in File → Settings → Project Interpreter in Windows or Preference → Project Interpreter in Mac. Select Python 2.7 or Python 3.X in the Project Interpreter list.

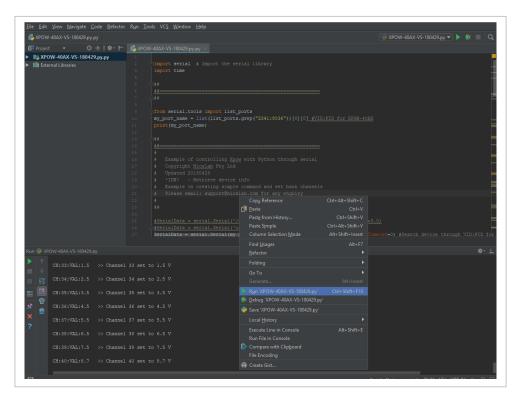


3. Install additional packages: enum34, pip, pyserial, and setup tools by clicking the "+" button, then search and install all the packages.



4. Select Python Configuration and choose the file name.

5. Run the file by clicking the green arrow button on the top right corner to test the XPOW (Please refer to the code and SCPI commands references



Python Function (Example)

1. Constant Voltage Calibration for single channel

Calibration work by applying voltage below the limit that we set in this function

```
cvCalibrationSingleChannel(channel, vcal)
```

```
channel (int): channel number
```

Example:

Calibration with DUT connected to channel 1, voltage limit 0.5 V.

```
cvCalibrationSingleChannel(1, 0.5)
```

2. Constant Voltage Calibration for all channel

Calibration work by applying voltage and current below the limit that we set in this function

```
\verb|cvCalibrationAllChannel(vcal)| \\
```

```
vcal (float array): 0 - 34 V
```

```
3. Set ON for single channel
```

```
setChannel(channel, voltageVal)
channel(int): channelnumber
voltageVal(float): 0 - 34 V
```

4. Set ON for all channels

```
setVoltageAllChannels(AllVValues)
AllVValues (float array): voltage values in array (V)
Example:
AllVValues = [20.1, 2.5, 13.0, 4, 5, 10.5, 9.5, 22]
```

5. Set Range for all channels

```
setRangeAllChannels(AllRangeValues)

AllRangeValues (Int array): voltage range index values in array

Array Index:
```

0: 0-5V

1: 0-10 V

2: 0-20 V

4: 0 - 34 V (with 36 power supply)

Example:

```
AllRValues = [1, 0, 1, 0, 2, 1, 0]
```

6. Set GPIO digital output

```
setGPIO(index, value)
Index (int): Index of GP pin (12, 13, 16, 19, 26)
Value (string): "HIGH" or "LOW"
Example:
Set GP26 output to digital high
setGPIO(26, "HIGH")
```

7. Set Measurement Config

```
measurementConfig(voltConvTime, currConvTime, averaging)
voltConvTime(Int uS): Voltage measurement conversion time
currConvTime(Int uS): Current measurement conversion time
averaging(int): count of samples to be averaged
```

8. Set OFF for single channel

```
setOff(channel)
channel (int): channel number
```

9. Set OFF for all channels

```
setOffAllChannels (maxChannel)
maxChannel (int): maximum number of channels in XPOW
```

10. Read real-time value for single channel

```
readChannel(channel)
channel (int): channel number
```

11.Read real-time value for all channels

```
readCommand(maxChannel)
maxChannel (int): maximum number of channels in XPOW
```

12. Automatic Setting for One Channel

Change and record the value in one channel for every time duration. The result will be saved as a CSV file.

```
sweepOne(channel, seqValueV, seqValueC, duration)
channel (int): channel number
seqValueV (float array): values for the voltage (V) for one channel in array.
seqValueC (float array): values for the current (mA) for one channel in array
duration (int): waiting time to change to the next value in seconds
```

```
Example:
```

```
channel = 1
seqValueV = [20.1, 2.5, 13.0, 4, 5, 10.5, 9.5, 22]
seqValueC = [100, 150, 100, 50, 200, 10, 10]
duration = 5
```

SCPI Commands

The XPOW can be controlled using Standard Commands for Programmable Instruments (SCPI) with 115200 baud rates.

<u>Description: Constant Voltage Mode Calibration for single channel</u>

```
Format:
```

```
CH:[n]:CALIB:[V Values]:[C Values]
```

Description: Set output voltage for single channel

```
Format:
```

```
CH:[n]:VOLT:[VOLT VALUES]

Result:

<CH:1:VOLT:[VOLT VALUES]:OK>
```

Example 1: Set the output voltage of channel 1 to 34 V

CH:1:VOLT:34 (set the output voltage of channel 1 to max 34 V)

Result:

<CH:1:VOLT:34:OK>

Example 2: Set the output voltage of channel 3 to 20V

```
CH:3:VOLT:20 (set the output voltage of channel 3 to 20 V)
```

Result:

<CH:3:VOLT:20:OK>

Description: Set output current for single channel

Format:

```
CH:[n]:CUR:[CURRENT VALUES]
```

```
Result:
```

<CH:1:CUR:[CURRENT VALUES]:OK>

Example 1: Set the output current of channel 1 to 300 mA.

CH:1:CUR:300 (set the output current of channel 1 to max 300 mA)

Result:

<CH:1:CUR:300:OK>

Example 2: Set the output current of channel 3 to 150 mA.

CH:3:CUR:150 (set the output current of channel 3 to 150mA)

Result:

<CH:3:CUR:150:OK>

Display real-time data for single channel

Format:

CH:[n]:VAL?

Description: Display voltage and current real-time value of channel n.

Result:

<val:[n]:VOLTAGE VAL:CURRENT VAL>

Example:

CH:1:VAL?

Result:

<val:1:6.101:100.211>

Set output voltage for a group of channels

Format:

CH:[m-n]:VOLT:[0-Vmax]

Description: Set the output voltage of channel m to channel n to [0-34 V].

Note: $1 \le m \le n \le Channel Max$

Example:

CH:1-8:VOLT:20 (set outputs of channel 8 to channel 10 to 20 Volt)

Set output current for a group of channels
Format:
CH:[m-n]:CUR:[0-Amax]
Description: Set the output of channel m to channel n to [0-300 mA].
Note: 1 <= m < n <= Channel Max
Example:
CH:1-8:CUR:150 (set outputs of channel 1 to channel 8 to 150 mA)
Set measurement config
Format:
MEASCONF:VoltConvTime:CurrConvTime:Averaging
Description: Set measurement conversion time in μs and average sample counts.
Result:
<pre>MEASCONF:VoltConvTime:CurrConvTime:Averaging >> OK!</pre>
Set pin GPIO
Input
Format:
GPIO: [PIN NAME]
Description: Read the GPIO pin
Example:
GPIO:PD4
Result:
GPIO:PD4

Output - High

GPIO: [PIN NAME]: HIGH

Format:

```
Description: Set the GPIO pin to high (5V)
Example:
GPIO:PF5:HIGH
Result: GPIO:PF5:HIGH
Output - Low
Format:
GPIO: [PIN NAME]:LOW
Description: Set the GPIO pin to low (0V)
Example:
GPIO:PF5:LOW
Result:
GPIO:PF5:LOW
Retrieve device information
Format:
*IDN?
Description: Get information about the device.
Example:
*IDN?
Result:
*IDN? >> XPOW-40AX-CV-U, Nicslab Ops, Inc.
Set range
Format:
CH:[n]:SVR:[0-3]
Note:
0 -> 5 V
1 -> 10 V
2 -> 20 V
```

3 -> 34 V

Default: 3

Result:

<CH:[n]:SVR:[RANGE VALUES]:OK>

Example 1: Set the range of channel 1 to maximum.

CH:1:SVR:3 (set the range of channel 1 to max 34 V)

Result:

<CH:1:SVR:3:OK>

5. System Shutdown

This section describes how to shut down the XPOW-40AX-CV-U.

In the case of using GUI, the steps are as follows:

- 1. Set OFF all the channels in the GUI.
- 2. Press the ON/OFF Button in GUI (B1, Figure 4). It will change the color of the button from green to grey.
- 3. Close the GUI application.
- 4. Press button A1 (Figure 3).
- 5. Turn off the DC Power Supply.

In the case of using SCPI Command, the steps are as follows:

- 1. Use setOff(channel) function to set off the channel used before.
- 2. Press button A1 (Figure 3).
- 3. Turn off the DC Power Supply

NOTE: Once the soft shutdown occurred, the Green & Blue led will be turned off. To use XPOW-40AX-CV-U after a soft shutdown, just switch off and switch on again (restart) the XPOW-40AX-CV-U.

6. Troubleshooting

Please use the following guidelines to identify a particular problem. If the solution does not rectify the problem, contact us at support@nicslab.com.

Table 4. Troubleshooting

Problem	Cause	Solution		
The front end light is off when the switch is turned on	No USB connection	Check USB connection to Laptop/PC		
The Blue light is off when the software is active or the software freezes	Initialization failed	Restart the software, or unplug - plug the USB connector, or Press Reset Button		
No channel output detected at the device under test	Connection failed	Check the metal pad checkpoint to the intended channel		
No USB port detected at the device manager	No USB connection	Turn on the XPOW-40AX box before running the application, and check the USB connection Check the Arduino Driver if it is installed on the computer. Check to another USB port.		
Unable to upload the file	File format problem	Make sure the file format is .csv		
No value after uploading the file	File problem	Check the file content and make sure there is no blank space on each row.		
Unable to use the Auto Mode feature	File format problem	Check the file format, it should be a CSV file. Check content format		
Display value unstable in GUI	Serial Connection Failed	Change the USB cable. Use a low-noise USB cable.		

7. Warranty

Nicslab warrants the hardware and software designed by Nicslab to work accordingly, fulfilling the highest standard of quality product. Nicslab is not liable for consequential or incidental damages or errors subject to misuse, neglect, accident, modification, use in critical operation, or has been soldered or altered in any way outside stated by us or unauthorized maintenance.

Nicslab retains to change the material and technical data of this manual at any time without notice, in future editions.

Please do not hesitate to contact us at support@nicslab.com if you would like to have more information on the warranty or return and refund policy.

8. Compliance

This product complies with the requirements of the European Union's *Conformite Europenne* (CE) and Restriction of Hazardous Substances in Electrical and Electronic Equipment (RoHS) Directive 2015/863 (RoHS3). The certificates can be accessed <a href="https://example.com/here/beauty-scale-left-new-market-left-new-mar

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Book a Meeting here.